operation with effect from 14.6.1995. Reserve Bank of India (RBI) has appointed 10 Banking Ombudsman so far.

(b) The details of Banking Ombudsman appointed are as follows :

S. No.	Name of the Banking Ombudsman	Centre	Jurisdiction
1.	Shri B.N. Shetya	Bombay	Maharashtra & Goa
2.	Shri A.K. Pandya	Bhopal	Madhya Pradesh
3.	Shri B.L. Chadha	New Delhi	Delhi, Haryana, J&K, Dist. Ghaziabad in U.P.
4.	Shri J.C. Lynn	Bangalore	Karnataka
5.	Shri R.C. Kapoor	Chandigarh	H.P., Punjab, Chandigarh, U.T.
6.	Shri R.K. Ragala	Hyderabad	Andhra Pradesh
7.	Shri J.P. Sharma	Patna	Bihar
8.	Shri O.P. Sodhani	Jaipur	Rajasthan
9.	Shri G.C. Agarwal	Kanpur	U.P. excluding Dist. Ghaziabad
10.	Shri H.N. Das	Guwahati	Assam, Arunachal Pradesh, Meghalaya, Manipur, Nagaland, Mizoram and Tripura

(c) On the basis of the feedback received from the Banking Ombudsmen, RBI have observed that the response to the scheme from banks is good. The impact of the scheme on customer services and general efficiency is also encouraging. The Banking Ombudsmen have settled 812 complaints during the year ended 31.3.96.

Shortage of Coins And Currency Notes

1183. SHRI SANAT KUMAR MANDAL : Will the Minister of FINANCE be pleased to state :

(a) whether the Government are aware of acute shortage of coins and currency notes of small denomination particularly in the Dooars region of North Bengal;

(b) if so, the details thereof alongwith the reasons therefor; and

(c) the action taken by the Government and the Reserve Bank of India to meet the shortage of coins and small notes in North Bengal?

THE MINISTER OF FINANCE AND MINISTER OF COMPANY AFFAIRS (SHRI P. CHIDAMBARAM) : (a) to (c). Following a decision of the Government to coinise lower denomination notes of Re.1/-, Rs.2/- and Rs.5/-, these notes are no longer being printed by Note Printing Presses and hence no supply of fresh notes of these denomination to RBI. There is no dearth of Rs.5/- coins which are being issued freely by RBI's Calcutta Office. The RBI has also since stepped up supply position in regard to Re.1/- and Rs.2/- coins in Dooars region in North Bengal.

Demand And Supply of Natural Rubber

1184. SHRI MULLAPPALLY RAM CHANDRAN : Will the Minister of COMMERCE be pleased to state :

(a) whether the Government have assessed any gap between he demand and supply of natural rubber in the country during 1996-97;

(b) if so, the details thereof;

(c) whether the Government propose to import raw or natural rubber during 1996-97;

(d) if so, the reasons therefor;

(e) whether the Government of Kerala has raised any objection against such import; and

(f) if so, the action taken by the Government in this regard?

THE MINISTER OF STATE OF THE MINISTRY OF COMMERCE (SHRI BOLLA BULLI RAMAIAH) : (a) and (b). The Rubber Board has assessed a gap of 14,000 tonnes between demand and supply of Natural Rubber in this country during 1996-97.

(c) and (d). Government have not taken any decision in this regard.

(e) No. Sir.

(f) Does not arise.

Industrial Park in Karnataka

1185. SHRI S.D.N.R. WADIYAR : Will the Minister of INDUSTRY be pleased to state :

(a) whether the Government propose to set up an industrial park at Mangalore;

(b) if so, the main objectives of setting up Industrial Park;

(c) whether Karnataka Government has any share in that industrial Park;

(d) if so, the details thereof; and

(e) the details of the land acquired for the purpose?

THE MINISTER OF INDUSTRY (SHRI MURASOLI MARAN) : (a) to (e). No, Sir. No proposal for setting up of an Industrial Park at Mangalore or for setting up an

Export Promotion Industrial Park (EPIP) in Mangalore has been received from the Government of Karnataka.

[Translation]

Coal Washeries

1186. SHRI SUSHIL CHANDRA : Will the Minister of COAL be pleased to state :

(a) the number of Coal Washeries set up till date by the Coal India Ltd. and the private sector to bring down the ash content in the non-coking coal; and

(b) the places where these coal wahseries have been set up?

THE MINISTER OF STATE OF THE MINISTRY OF COAL (SHRIMATI KANTI SINGH) : (a) and (b). One non-coking coal washery at Bina in Northern Coal fields Limited has been set up by Coal India Limited. "No-Load" test for this washery has been completed and load trial test is expected to be carried out in October, 1996. Another washery at Piparwar in Central Coal fields Limited is being set up by Coal India Limited.

Coal India Limited have issued Letters of Intent to private investors for setting up washeries on "Build-Own-Operate" basis at the following four places :

S.No.	Name of Place		Coal Company
1	Dipka	-	South Eastern Coalfields Limited
2	Kalinga	-	Mahanadi Coalfields Limited
3	Ananta-Bharatpur	-	Mahanadi Coalfields Limited
4	Sasti	-	Western Coalfields Limited

[English]

Air Cargo Export

1187. DR. T. SUBBARAMI REDDY : Will the Minister of COMMERCE be pleased to state :

(a) whether the growth in air cargo exports has dropped;

(b) if so, the export figures for 1994-95 and to what extent it was more in comparsion to 1995-96 and the main reasons for drop;

(c) whether the Government have taken any concrete measures to increase the air cargo exports during 1996; and

(d) if so, the details thereof?

THE MINISTER OF STATE OF THE MINISTRY OF COMMERCE (SHRI BOLLA BULLI RAMAIAH) : (a) No, Sir.

(b) The provisional figures for exports by air for 1994-95 and 1995-96 are as under :-

1994-95	Rs.25,24,604 lakhs.
1995-96	Rs.31,64,138 lakhs.

(c) and (d). Based on projections presented by the Confederation of Indian Industry, air cargo exports are expected to increase at the rate of 10% per annum between 1996 and 2005.

[Translation]

Delicensing of Sugar Industry

1188. PROF. PREM SINGH CHANDUMAJRA :
JUSTICE GUMAN MAL LODHA :

Will the Minister of INDUSTRY be pleased to state :

(a) whether the Government propose to delicence the sugar industry;

(b) if so, the broad outlines thereof; and

(c) if not, the reasons therefor and the production capacity of sugar industry for which licenses have been issued till date?

THE MINISTER OF INDUSTRY (SHRI MURASOLI MARAN) : (a) to (c). At present, there is a short list including sugar industry. The review of this list is made from time to time. The installed capacity in terms of annual sugar production at the end of season 1994-95 stood at 122.1970 Lakh Tonnes.

[English]

Use of Hindi in High Court Proceedings

1189. SHRI JAI PRAKASH AGARWAL : Will the Minister of LAW AND JUSTICE be pleased to state :

(a) the progress made so far in the use of Hindi besides English in the proceedings and decisions of Delhi High Court;

(b) whether the Government propose to bring any legislation in this regard;

(c) if so by when; and

(d) if not, the reasons therefor?

THE MINISTER OF STATE OF THE DEPARTMENT OF LEGAL AFFAIRS, LEGISLATIVE DEPARTMENT AND DEPARTMENT OF JUSTICE (SHRI RAMAKANT K. KHALAP) : (a) to (d). Article 348(1) of the Constitution provides that all proceedings in the Supreme Court and in every High Court shall be in English until Parliament by law otherwise provides. Under article 348(2), the Governor of State may with the previous consent of the President, authorise the use of Hindi or any other language used for any official purposes of the State, in